



Response to Coronavirus (COVID-19)

March 24, 2020

In the wake of the global COVID-19 pandemic outbreak and Alberta's declaration of a public health emergency, please be advised that the Village of Clive's top priority is the safety of its citizens and staff. We are receiving regular updates from Alberta Health Services and Health Canada and enacting protocols and procedures as per their requests.

Village Office Remains "Open" for Business

The Village Office is maintaining regular business hours, however in order to minimize face-to-face contact it has **suspended in-person services**.

Citizens are encouraged to visit our office "virtually," by calling us (403-784-3366), sending e-mail (admin@clive.ca), and through online bill payments. The after hours drop box is also available and will be checked regularly.

Village Staff are continuing to ensure the ongoing delivery of essential Village services including clean drinking water, waste water treatment, snow removal, and curbside waste collection.

Citizens are reminded to please avoid approaching Public Works staff, who may be out working in the community, and to maintain the Province's recommended social and physical distancing.

Clive's Family and Community Support Services (FCSS) Outreach Worker, Connie Malena, can be reached on her cell at 403-506-2830 for assistance.

The Clive Public Library is also closed to the public until further notice.

Alberta Health's dedicated Coronavirus web page is www.alberta.ca/coronavirus.

The COVID-19 online self-assessment tool is at the following link: <https://myhealth.alberta.ca/Journey/COVID-19/Pages/COVID-Self-Assessment.aspx>

Text4Hope a Free Alberta Government service supporting mental health and wellness in a time of stress and isolation. Text COVID19HOPE to 393939 to subscribe.

People are our Greatest Resource

It is very important that we all work together to do our part to help slow the spread of this virus and ensure those in need are looked after.

The Village is compiling a list of volunteers and coordinating that with those requiring assistance.

If you wish to volunteer, please contact the Village Office by phone (403-784-3366) or email us (admin@clive.ca) with your contact information, any specific qualifications and availability.

If you may need assistance, please contact the Village Office (403-784-3366) or email us (admin@clive.ca) indicating how we can contact you and the type of assistance you require.

Protect Yourself and Others

Citizens are encouraged to protect themselves and others against the spread of illness by;

- Maintaining a social distance of 2 metres (6 feet),
- If you are returning from outside Canada self-isolate for 14 days,
- Self-isolating if you are feeling sick,
- Washing your hands frequently with warm soap and water,
- Covering coughs and sneezes, using your elbow, shoulder, or a tissue, and by
- Avoiding touching your face, eyes, nose, and mouth with unwashed hands.

If you think you've been exposed to COVID-19, **stay home** and call Health Link 811 for instructions.

On behalf of your Village Council, staff, and many volunteers, please stay safe and look out for each other!!!!